



consulting services

# HEALTH & HUMAN SERVICES

## Technology and Management Assessment Offerings

### *Program Infrastructure*

- Review program infrastructure,
- Document any risks due to physical hardware, system software version/configuration, availability, performance, and capacity, and
- Provide recommendations to address each infrastructure risk based on best practices and industry standards.

### *Program Applications*

- Review the program application,
- Document any design risks, code risks, and error rates, and
- Provide recommendations to address each application risk based on best practices and industry standards.

### *Program System Management*

- Review the management of the program system, including new functionality implementation and run operations, and
- Provide actionable recommendations to improve the operation of the system based on best practices and industry standards.

### *Security Assessment*

- HIPAA/HITECH Assessments,
- Environmental and Physical Design Security Assessments,
- Encryption Assessment and Design Services,
- Implementation of NIST 800-53 Security and Privacy Controls, and
- Other Federal or States Compliance Requirements.

### *Contract Review*

- Conduct formal contract assessments to help ensure stated goals and objectives are being met to benefit the states and their citizens.

### *HHS Program & Policy Strategic Consulting*

- Collaborate with CMA strategic partners and national/international thought leaders on major HHS transformation initiatives.

### *IT Strategic Vision and Road Map*

- Create a three to five year vision in collaboration with government leadership that incorporates the latest technology.

## CMA Success Stories

### *OH Benefits System*

A comprehensive enterprise application, infrastructure, data, and operations assessment for the Ohio Integrated Eligibility and Business Intelligence project, known as Ohio Benefits.

### *NC FAST*

A comprehensive, independent assessment of the North Carolina Families Accessing Services through Technology (NC FAST) Program.

### *NY MDW*

Compliance with Federal and State Security Requirements for New York State's Medicaid Data Warehouse (MDW). as process shadowing, staff and management interviews, documentation reviews, tool reviews, and reporting reviews.

independent industry experts and  
proven methods to conduct "Fresh  
Eyes" Analyses of Mission Critical  
systems and processes

