

## REVIEWS, RECOMMENDATIONS, AND STRATEGIC VISION FOR INFRASTRUCTURE, APPLICATIONS, AND SERVICE MANAGEMENT

States and the federal government have invested billions into Health and Human Services (HHS) systems, including Integrated Eligibility (IE) and Medicaid Enterprise Systems (MES). As states consider procuring new systems or enhancing existing systems, assessing where they are today and setting a roadmap for the future is necessary to deliver successful outcomes.

Third-party reviews of program infrastructure, applications, and system management yield decision-making data for government agencies to effectively and efficiently operationalize assessment findings.

CMA has more than 40 years of experience supporting HHS and is uniquely qualified to assist in these assessments:

- Minimize the risk of repeat security incidents,
- Confirm ITIL-based processes are in place for efficient operations,
- Identify issues with infrastructure, architecture, and functionality,
- Assist with federal funding and advanced planning documents, and
- Assess statutory and regulatory compliance.

CMA's collaborative culture blends easily into our client's mission, streamlining identification of critical areas of improvement. Techniques such as process shadowing, staff and management interviews, documentation, tool, and reporting reviews create value-add program enhancements.

## INDEPENDENT INDUSTRY EXPERTS AND PROVEN METHODS TO ASSESS AND ENHANCE ALIGNMENT BETWEEN YOUR MISSION CRITICAL IT INFRASTRUCTURE AND STRATEGIC IMPERATIVES

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